# **Sylectus Mobile App Training Video**

https://omnitracs.wistia.com/medias/sq11b8d20j

### **Sylectus Driver Mobile APP:**

- Make sure the phone settings are not set for "Battery Optimization" this can shut down the app and stop tracking.
- Do not swipe up on each screen after each entry is complete.
   This will close the app and stop tracking.
- When the driver is on a load and goes down for sleep, he should silence the phone only. Do not turn it off! This will cause tracking to stop, and customers still need regular updates.



### Step by Step - How to control tracking through Sylectus Driver

Users now will be able to turn tracking on and off through a toggle on the mobile app. The following conditions will apply:

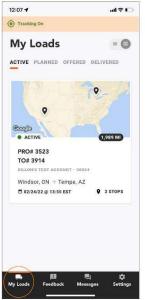
- Users will need to set the Location Permission to Always prior to be able to turn tracking on.
- Users won't be able to access to a Travel Order information under the Active section of My Loads if tracking is
   off
- Users won't be able to turn tracking off if they have an active Travel Order.

### **Important Note:**

- ✓ To have access to the tracking toggle feature, drivers will need to be on app v2.5 or up.
- ✓ After updating the app, tracking will be defaulting to OFF, drivers will need to open the tracking screen by tapping on the tracking banner and tap on the toggle to turn tracking ON (see instructions below).
- The back-office will have visibility of the tracking toggle status at any time through the Position History in Sylectus Web. Events will be shown as Tracking On and Tracking Off.

### Steps to follow to control tracking:

1 Tap the tracking banner visible under the My Loads section to access the tracking screen.



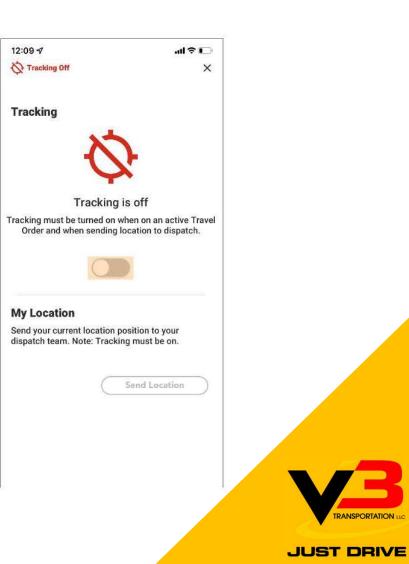




### 2

### Change tracking status by tapping on the toggle.



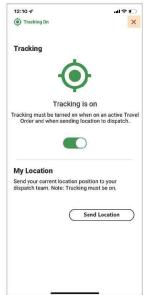


3 Tap the "Send Location" button to force a position into the Position History in Sylectus Web. Once the position has been successfully sent, the button will be disabled and drivers will need to wait 1 minute to force a new position.





4 Tap on the "X" at the top right corner of the screen to close the tracking screen. Closing this screen won't change the toggle status.





# **Operations Orientation**

- ALL LOADS ARE DISPATCHED IN **EASTERN STANDARD TIME** / MILITARY TIME / 45MPH Straight & 47MPH Sprinter.
- V3 IS 100% NONE FORCED DISPATCHED. Dispatch will call and ask you if you want them to bid a load. If you say yes, they will then bid the load. If you do not here back from them within 20 minutes, they did not get the bid.
- It is <u>EXTREMELY</u> important to check the information on the BOL (name of facility, address, city/state/zip, and pieces/weight) against what we send you on your QC or Sylectus app. If there is a discrepancy, you \*<u>MUST</u>\* call dispatch to alert them to this, so they can advise you how to proceed.
- If you have been at a shipper/stop-off/consignee for longer than 60 minutes, you MUST call into dispatch, so they can alert the customer that we may be moving into detention time. Failure to alert dispatch can result in not being paid for detention. CUSTOMERS GET THE FIRST TWO HOURS.



# **Empty Move Policy Continued**

The following holidays are recognized as eligible for an empty move:

- New Year's Day January 1st
- Memorial Day last Monday in May
- Independence Day July 4th
- Thanksgiving Day 4th Thursday in November
- Christmas Day December 25th
- Any holiday may be added or removed per management discretion



# **Operations Orientation**

- Remember to send a copy of your POD immediately after unloading through the SYLECTUS Mobile App, before your empty call.
- Make sure the truck #, pro #, signature, print name, shipper time in and time out, and consignee time in and time out are on the main page of the POD. Please add the pro # on each additional page (if applicable).
- If someone tells you the freight is not there, get the person's name and phone number, then call dispatch.



# **Operations Orientation**

- Monday 70 hours or more dwell time by 15:00 & Tues - Friday 40 or more hours dwell time by 15:00.
- Trucks will not be empty moved to their home.
- Trucks will not be empty moved FROM their home unless a load took them into the area.
- Empty move compensation is auxiliary compensation to offset the fuel expenses associated with relocation. We do not promise to cover the full expense of the fuel. Empty moves are a suggestion to better the driver's opportunity and the driver has the right of refusal.

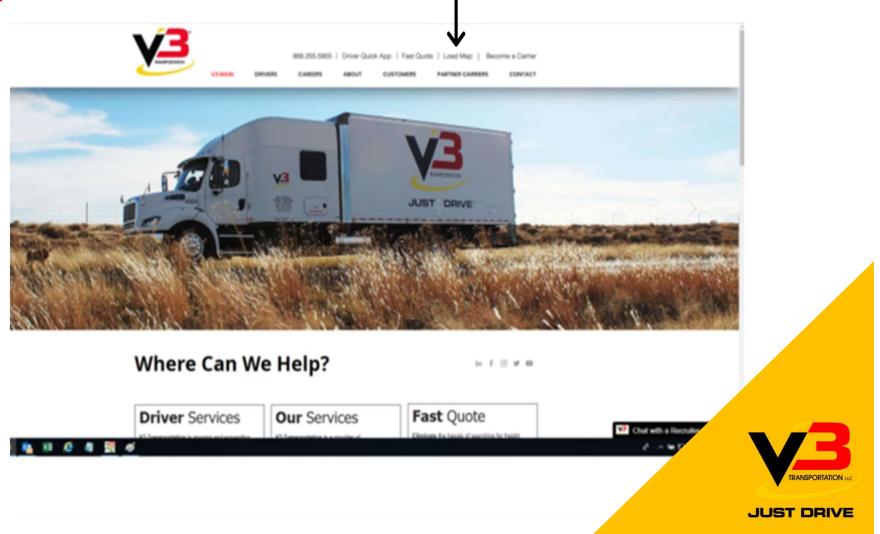
- Empty moves are based on historical load data, but do not guarantee a shipment.
- It is preferred that all accepted relocation offers are completed by the following morning.
- Drivers with directional dispatch notes are not considered for empty moves.
- Drivers who turn down a load while on an empty move will have the relocation funds revoked.



We reserve the right to suspend empty move offers based on freight volumes. It is not always practical to move trucks. Freight volumes help guide the need for trucks. We will not move trucks unless we have an educated decision supporting the move.

### **V3 Web Page Load Map**

**Load Map Password: v3loads** 



# **V3 Web Page Maps Continued**



V3 MAIN

DRIVERS

CAREERS

888.255.5955 | Driver Quick App | Fast Quote | Load Map | Become a Carrier CUSTOMERS

**PARTNER CARRIERS** 

CONTACT

### **HOT SPOT MAPS**

ABOUT



### CV/SP Van Load Map

Cargo / Sprinter Loads booked Last week (Monday to Sunday)



### Straight Truck Load Map

Straight truck Loads booked Last week (Monday to Sunday)



### Overall Freight Booked Map

Overall Freight Booked - All Vehicle sizes - Month to Date (through Monday)



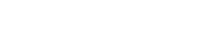
### Available CV/SP

Available Cargo vans and Sprinters. CV/ST Units that are now available



### Available Straight Trucks

Available Straight Trucks. Straight Truck Units that are now available

















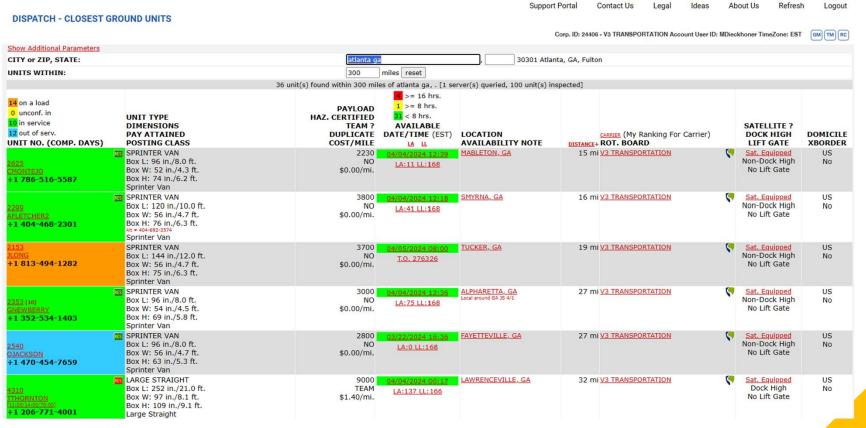


# **V3 Straight Truck Map Password: v3loads**





### **Closest Ground Units**





# **GM Safe Operating Practices**

# GM Powertrain and Assembly Facilities Instructions



### **PURPOSE**

 To understand safety requirements at GM facilities throughout North America.



- AAG and GM requirements to comply with all safety information.
- Safe operating practices are taken very seriously, and non-compliance will be reflected in overall provider scorecard.
- Safety is PRIORITY!





# **GM Plant Arrival**

- Upon arrival to GM facility, driver will be provided <u>GM plant specific</u> safety procedures at security check in.
- It is the driver's responsibility to read and comply with all safe operating practices.
- If a driver/equipment is found to be non-compliant, driver/equipment may be sent back to supplier.





# **Gate Pass Procedures and Requirements**

Seal number must match what is on the paperwork.



- Trailer Manufacturer Date (refer to your specific contract verbiage).
- Posted traffic laws pertaining to speed limits, railroad crossings, and pedestrian crossings on all plant roads must be followed.



- Shut off engine once in the truck well, no idling, and set brakes.
- Carrier drivers are not allowed on the dock unless directed by GM personnel. When they are directed, they are required to wear High Visibility Vests in the color designated by the facility with at least one high visibility stripe when inside Orange Crush Zones.



 Additionally, drivers <u>must stay away</u> from the dock wells and high traffic mobile equipment areas.

# **Key Surrender Program**

- The Key Surrender Program must be completed before any fork truck loading or unloading is to occur.
- The carrier driver must surrender his/her keys, as defined by the site's written Work-Place Transportation (WPT) program, until loading or unloading has been documented as complete.
- PPE No open-toed /canvas shoes allowed (Canadian and Mexican plants are requiring steel toed shoes).





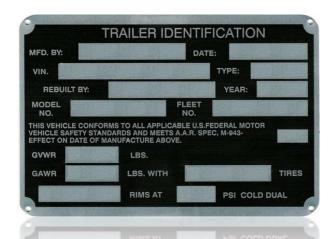
### **GM REGULATIONS**

### **10 Year Trailer Rule**

- No trailer can be used that is older than 10 years old.
- Trailers that are older than 10 years old will be reported to GM staff and sent away.
- Trailers not in compliance may be sent back to supplier or to offsite facility at carrier expense.
- Fiberglass reinforced trailers are not allowed on property.

### **Clear and Visible Logo**

- All trucks delivering to GM facilities must have proper company logo on side of truck.
- Trucks without proper identification will be sent away at carrier expense.
- Driver must hand over keys to GM Group Leader.
- No Liftgate Trucks.



### An UP TO DATE

Annual TRAILER Inspection
Sticker MUST be readable and
in compliance, or you will be
turned away for loading or
unloading.



# **General Instructions**

- 15 MPH speed limit on GM Property.
- Driver must wait for assignment prior to pulling into an empty dock.
- When at a dock, trailer must be close enough to allow dock lock to engage trailer.
- Driver must keep tractor under trailer after backing into loading dock (Exception: Spring Hill).
- Under no circumstance should driver try to pull away from dock with a red light.







### **General Instructions Continued**

- There is no smoking permitted on GM property.
- NO PETS ALLOWED ON ANY GM PROPERTY.
- No Bluetooth device usage on GM Property.
- Cell phone may be used ONLY in driver bullpen area.
- Upon leaving the GM facility, all trailers will be inspected by security office at truck gate.









# **Claims / Damage Reminder**

 Must report AND document the issue before leaving the facility.





# **General Instructions Continued**

# TRUCK DRIVERS MUST CHOCK WHEELS AND SET BRAKES BEFORE LOADING OR UNLOADING



- Driver must place wheel chocks in front of both tires on rear axle of the trailer.
- Driver must instruct all individuals in cab to exit during offloading/loading process.
- No pets are allowed in the cab during the offloading/loading process.
- Following exit from truck, driver must report to designated area and await instruction from GM Group Leader.



# **Attention to Detail**

### P- BOTH WHEEL CHOCKS IN PLACE



### X – MISSING WHEEL CHOCK





# **Attention To Detail**



Do not drive around the plant with your trailer doors open. All doors must be opened or closed within 10 feet of the docking area.

https://www.google.com/search?q=trailer+door+hits+driver&rlz=1C1CHBF enUS789US789&oq=trailer+door+hits+&gs\_lcrp=EgZjaHJvbWUqBwgAEAAYgAQyBwgAEAAYgAQyBggBEEUYOTIICAIQABgWGB7SAQk3OTMyajBqMTWoAgCwAgA&sourceid=chrome&ie=UTF-8#fpstate=ive&vld=cid:34f99298,vid:34bu8R6Uqsk,st:0

